

Duty of care

Our Duty of Care

In certain circumstances, if your communication raises safety concerns with us at Colours of Life Counselling, we will try to contact you to check that you and/or others are safe.

If necessary, we may need to pass on your contact information (if you have supplied it) to authorities who can help protect you and/or others, such as a crisis service or the police.

Colours of Life Counselling will let you know if our concerns reach the point where we need to involve other services.

We are obliged to try to protect you and/or others if the information you submit tells us that:

- you are being seriously hurt by someone else
- you are thinking of seriously harming yourself
- someone else is being, is likely to be, seriously hurt by you or another person